

BIONDA ROEST

DETAILS

AVAILABILITY

Ready to start immediately

NATIONALITY

Dutch - EU Passport

EMAIL

bionda.r@hotmail.com

PHONE NUMBER

+ 31 6 250 228 44 (whatsapp)

SKILLS & QUALIFICATIONS

WATERSPORTS & MARINE

- STCW Basic Safety Training
- ENG1 Seafarer Medical
- RYA Powerboat Level 2
- PADI Divemaster
- 200+ logged dives
- Freediving Certification - Molchanovs Wave 1

DECK & BOAT SKILLS

- Boat handling in harbours and confined spaces
- Anchoring operations
- Mooring operations
- Knots and line handling
- Boat cleaning and maintenance
- Passenger boarding and ferry deck support
- Safety boat operation
- Dive boat operations (tank filling, briefings, guest support)

GENERAL & SAFETY

- Drivers License B
- First Aid & CPR Certification

LANGUAGES

- English - Fluent
- Dutch - Native
- Spanish - Basic

ABOUT ME

After almost seven years working my way up within one company in the Netherlands, from sales assistant to management and later into the world of IT, I realised I wanted to explore more of the world and spend more time outdoors. That decision brought me to Australia, where I worked in marine tourism and completed my PADI Divemaster training. Working on boats, supporting divers, and being part of a team that creates great experiences for people confirmed that this is an environment where I thrive. Australia helped me reconnect with the ocean and the lifestyle that makes me happiest, and it also brought back my curiosity for learning new things, from diving skills to underwater photography and freediving. I bring a combination of reliability, team spirit, and a calm presence, shaped by years of responsibility and leadership, together with genuine enthusiasm for the ocean and outdoor life. I enjoy working hard, supporting others, and being part of a positive team where everyone contributes.

RELEVANT WORK EXPERIENCE

Marina Assistant

Latchi Watersports Centre

Part of a seasonal team of around 80 people at Latchi Watersports, I quickly grew into an experienced member of the team, building boat handling skills across a busy rental fleet, working both on the water and in the harbour throughout the season.

April 2026 - August 2026
Cyprus

Key responsibilities:

- Cleaned and maintained boats across a 40-vessel rental fleet, ranging from 60hp to 250hp;
- Briefed customers on safety, boat handling, and coastal navigation before taking out rentals;
- Safely piloted customer boats in and out of the harbour, demonstrating skilled boat handling in confined spaces;
- Operated the safety boat in busy bays, assisting boat drivers with anchoring and preventing collisions and reef damage.

Jetty Hand / Deckhand

SeaLink WA

As part of the ferry operations team, I helped ensure a smooth and enjoyable experience for thousands of daily visitors to Rottnest Island during the busy summer season.

Oct 2024 - Apr 2025
Perth, Australia

Key responsibilities:

- Managed boarding logistics for up to 3,000 passengers per day, including ticket scanning and queue organization;
- Oversaw daily bike rental logistics on the island, including distribution, returns, and basic maintenance checks;
- Assisted the onboard café team with service tasks during peak sailings;
- Collaborated with crew and ground staff to maintain timely, safe, and efficient ferry operations.

PADI Divemaster Trainee

Yongala Dive

During my volunteer-based traineeship at Yongala Dive, I worked in a small team of only three people and played a crucial role in ensuring the smooth daily operations of the dive boat at one of Australia's most renowned advanced dive sites (up to 30m depth with frequent strong currents).

May 2024 - Oct 2024
Queensland, Australia

Key responsibilities:

- Managed logistical tasks, including filling dive tanks and preparing lunch for guests;
- Conducted dive and safety briefings to inform and guide divers;
- Assisted in mooring the boat safely at dive sites;
- Guided dives, ensuring a safe and enjoyable underwater experience for all guests.

INTERESTS

Lifestyle

Outside of work I'm happiest outdoors, especially in and around the ocean, diving, snorkeling, surfing, freediving, and exploring marine life. I'm also passionate about travel, photography, and underwater videography, which let me combine adventure, nature, and creativity while sharing the world as I see it.

Personal Development

Learning new things is really important to me, and I believe it's essential to keep expanding both my knowledge and my skills. I completed an online web development course, gaining practical skills in HTML, CSS, and JavaScript, which also strengthened my problem-solving and creative thinking. I enjoy challenging myself, exploring new ideas, and finding ways to apply what I've learned in different areas of life.

ADDITIONAL WORK EXPERIENCE

Technical Support Consultant

As a technical support consultant for the App4Sales application, my responsibilities included implementing software for new customers and providing technical support to B2B clients. Additionally, I contributed to improving processes for maximum efficiency and customer satisfaction.

Optimizers
May 2022 - Oct 2023
Nijkerk
The Netherlands

My main tasks included:

- Providing technical support for our order to delivery software;
- Guiding the implementation of App4Sales for new customers. This involves researching databases and working with various ERP packages such as Exact Globe, SAP Business One, AFAS Profit, and NetSuite. I provide customized solutions that meet the specific needs of our clients;
- Actively analyzing internal and external processes to improve efficiency and customer satisfaction.

Team Leader Application Support

In addition to keeping systems like SAP Business One operational, I led a team of four people and served as the point of contact for external partners and the management team.

Amac B.V.
Jan 2020 - Apr 2022
Utrecht
The Netherlands

This included the following tasks:

- Providing advice to management;
- Consulting with application users;
- Engaging in coaching sessions with team members to support their professional development.

Application Support Specialist

Responsible for the operational management and optimization of various applications, including SAP Business One.

Amac B.V.
Nov 2018 - Jan 2020
Utrecht
The Netherlands

In addition, my responsibilities included:

- Monitoring and maintaining applications;
- Testing and implementing new and existing applications;
- Maintaining important documentation;
- Analyzing and troubleshooting (future) issues.

Floormanager Apple Reseller

Responsible for an optimal customer experience and the direct point of contact for colleagues on the work floor.

Amac B.V.
May 2017 - Nov 2018
Amersfoort & Hilversum
The Netherlands

In addition, I was involved in the following tasks on a daily basis:

- Providing individual coaching to a team of 20 colleagues;
- Ensuring excellent store presentation to achieve optimal brand experience;
- Achieving and exceeding commercial targets together with the team.

CERTIFICATES AND REFERENCES AVAILABLE ON REQUEST